# Claims Made Easy

# CHUBB'





# HOW TO FILE YOUR CLAIM - Please Follow the Simple Steps Below

 Download the claim form available online at Alliedfed.org or call Cora Brassell at EBS 888-521-2900. Complete sections based on the claim type.

## For Allied Federation Disability Claims

- 1. Complete Sections A, D or E.
- 2. Have your physician complete Section G.
- 3. Review the Fraud Notification for your state located on pages 7 and 8. Do not forget to sign.
- 4 . Sign and date the claim form on the signature line provided at the end of the Notification page of the claim form. If you do not sign the Fraud Notification we cannot accept your claim submission.
- 5. Elect to receive documents electronically and, if your claim is payable, opt in to receive your benefit payment sent electronically via bank transfer into a checking account, transfer into a PayPal account, or transfer to a debit card (as available). To authorize this, please complete and sign the Consent to Electronic Transactions, Payments and Signature document on pages 9 and 10.
- $\,\,$  6  $\,$  . Sign and date the Authorization to Obtain and Disclose Health Information on page 11.
- 7 . Send your signed, completed claim form with the Attending Physician's Statement, Allied Federation statement, medical documentation that you may have related to your disability to:

Chubb Workplace Benefits or Allied@Chubb.com

Claims Department PO Box 6803

Scranton, PA 18505-6803 Fax 1-312-351-7120

# Claims Made Easy - Helpful Tips

## Third page (Claimant completes)

Please include your complete name and current mailing address on the claim form as any payment and/or correspondence will be sent to the address indicated on the claim form. Indicate your policy numbers/certificate numbers on the claim form; this will help us respond quicker. Allied Federation Policy Number BKRC27817



**Disability**: If you were disabled and have disability coverage, give the exact dates of the disability. If you are still disabled at the time you submit your claim form, another claim form will be sent to you for continuing disability.

**Additional**: Please be sure to sign and date the Authorization to Release Information. This will prevent unnecessary delays in the event additional information is needed.

### **Fifth page** (Allied Federation completes)

Your **UNION** must verify your disability by completing Section F – Union's Statement.

#### Sixth page (Doctor completes)

Your primary physician must complete Section G – Attending Physician's Statement in its entirety. Failure to make sure that your physician fills in all necessary information on the claim form may cause delays in the processing of your claim.

For your records, we suggest that you keep a copy of the completed claim form and any documents you submit. Note the date mailed. Mail all pages of the completed form to:

Chubb Workplace Benefits or Allied@Chubb.com
Claim Department Fax 1-312-351-7120
PO Box 6803
Scranton, PA 18505-6803

# Twelfth page (Union Member Claimant completes)

If your claim is Approved and you would like to receive electronic payments, you must submit the e-Pay consent form along with your claim application.

CHUBB\*

Claim Department • P.O. Box 6803 • Scranton, PA 18505-6803 Telephone 1-833-542-2013 • Fax 1-312-351-7120

www.chubb.com/WorkplaceBenefitsClaims

## **IMPORTANT INSTRUCTIONS FOR FILING A CLAIM**

- 1. USE THIS CLAIM FORM FOR ACCIDENT, CRITICAL ILLNESS OR DISABILITY CLAIMS.
- 2 IF DISABILITY IS CLAIMED, PLEASE HAVE YOUR UNION COMPLETE SECTION F.
- 3. IF MEDICAL OR HOSPITAL BENEFITS ARE CLAIMED, ITEMIZED BILLS MUST BE ATTACHED.

SECTION A	LIED FEDERATION UNION MEM	BER CLAIMANT STATEMENT		
PLEASE PRINT FIRST NAME		LAST NAME		MJ.
E-MAIL ADDRESS (Your e-mail address will be up	odated with this information if different from	n the e-mail on file.)		
PLEASE LIST OTHER NAMES THAT YOU MAY USE	SUCH AS MAIDEN NAME, NICKNAME, ETC.	PRIMARY PHONE	\$ECONDARY PHONE	
MAILING ADDRESS				
CITY			STATE ZIP	
SOCIAL SECURITY # (LAST 4 DIGITS)	BIRTH DATE (MM/DD/YYYY)	HEIGHT (FT/IN) WEIGHT (LBS)	MALE FEMALE	
POLICY/CERTIFICATE NUMBER(S)				
B K R C 2 7 8 1 7				
UNION'S NAME - Allied Federation				
Allied Federation				
UNION'S ADDRESS				
111 Imperial Blvd., C300				
CITY			STATE ZIP	
Hendersonville			T N 37075	
SECTION B	CLA	IMANT STATEMENT		
PLEASE COMPLETE ALL APPLICABLE SECTION	IS BELOW AND SUBMIT DOCUMENTATION	N TO SUBSTANTIATE COVERED SERVICES	CLAIMED UNDER YOUR POLICY.	
COMPLETE FOR AN ACCIDENT CLA	M. THEN COMPLETE SECTION D.			
	URIES SUSTAINED			
xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	XXXXXXXXXXXXX			
PLEASE PROVIDE AN EXACT DESCRIPTION OF	WHERE YOU WERE WHEN ACCIDENT OC	CURRED INCLUDING A DETAILED DESCRI	PTION OF WHAT HAPPENED TO YOU.	
SECTION S		UMANIT OTATEMENT		
SECTION C		NIMANT STATEMENT		
COMPLETE FOR A CRITICAL ILLN	ESS CLAIM, THEN COMPLETE SE	CTION D.		
		OGY REPORT OR TEST(S) THAT CONFIRM T	THE DIAGNOSIS AND THE SEVERITY OF THE COND	OITION.
DATE OF DIAGNOSIS FOR CURRENT SICKNES: (MM/DD/YYYY)	S SICKNESS DIAGNOSIS IF KNOWN			
xxxxxxxxxxxxxxxxx	XXXXXXXXXXXXX			
PLEASE PROVIDE ADDITIONAL DETAILS INCLUD	DING SYMPTOMS.			

Statements made by you on this claim form must be true and complete. Please review the Fraud Warning for your state on the attached Fraud Notification pages. You must sign and date this claim form on the signature line provided on the Fraud Notifications page. If you do not sign this Fraud Notifications page, we cannot accept your claim submission.

				CLAIMANT	STATEMENT					
COMPLETE FOR EITHER ACCI	DENT. C	RITICALI	LLNESS	or DISABIL	ITY CLAIM					
FIRST ATTENDING PHYSICIAN'S										
ADDRESS										
CITY							STATE	ZIP		
PHONE NUMBER		FAX NUMBER			NITIAL DAT	EOFTREATMEN	T (MM/DD/YYY	Y) LAST DA	TE OF TREATMENT (MM	/DD/YYYY)
SECOND ATTENDING PHYSICIAN	'S NAME									
ADDRESS										
CITY							STATE	ZIP		
PHONE NUMBER		FAX NUMBER			INITIAL DA	ATE OF TREATMI	ENT (MM/DD/Y	YYY) LAST DA	ATE OF TREATMENT (MM	I/DD/YYYY)
HOSPITAL NAME										
HOSPITAL ADDRESS										
HOSPITAL ADDRESS										
CITY								STATE	ZIP	
								SIAIL		
PHONE NUMBER		FAX NUMBER	R		II ADMIS	SSION DATE (MIN	MDD/YYYY)	DISCH	HARGE DATE (MM/DD/YY	YY)
							,			
SECTION E				CLAIMANT	STATEMENT					
				OLAIMANI	OTATEMENT					
	TV									
COMPLETE FOR A DISABILIT	TY CLAIM C	DNLY		LINION	CONTACT PHONE	NUMBER	111	NION CONTAC	T FAX NI IMBER	
EMPLOYER'S CONTACT NAME	RAILRC				CONTACT PHONE	NUMBER			T FAX NUMBER	
EMPLOYER'S CONTACT NAME					CONTACT PHONE 39-4149	NUMBER		NION CONTACT 15 338-02		
EMPLOYER'S CONTACT NAME						NUMBER			209	
EMPLOYER'S CONTACT NAME	RAILRC	DAD				NUMBER			MONTHLY EARNINGS	
EMPLOYER'S CONTACT NAME  F YOUR OCCUPATION	RAILRC	DAD				NUMBER			MONTHLY EARNINGS	
EMPLOYER'S CONTACT NAME  F YOUR OCCUPATION	RAILRC ONAL DUTIES	DAD				NUMBER		15 338-02	209 MONTHLY EARNINGS \$ XXXXXX	
YOUR OCCUPATION  BRIEFLY DESCRIBE YOUR OCCUPATION  HAVE YOU FILED A CLAIM UNDER THE WORKERS' COMPENSATION	RAILRC ONAL DUTIES	OAD  G: SOCIAL S	SECURITY YES	615 7	39-4149 STATE DISAI	BILITY	6	15 338-02	MONTHLY EARNINGS  \$ XXXXXX  ANY OF THE PRECEDING SUBMIT A COPY OF THE	IG AWARD
YOUR OCCUPATION  BRIEFLY DESCRIBE YOUR OCCUPATION  HAVE YOU FILED A CLAIM UNDER THE WORKERS' COMPENSATION ACT?  YES	ONAL DUTIES  E FOLLOWING  ND X	OAD  G: SOCIAL S ACT?	YES	615 7	STATE DISAI BENEFITS?	BILITY YES	NO ,	15 338-02	MONTHLY EARNINGS \$ XXXXXX  ANY OF THE PRECEDIN	IG AWARD
POUR OCCUPATION  BRIEFLY DESCRIBE YOUR OCCUPATION  HAVE YOU FILED A CLAIM UNDER THE WORKERS' COMPENSATION ACT?  IF YOU HAVE OTHER ACCIDENT-SIC INSURANCE COMPANY NAME	ONAL DUTIES  E FOLLOWING  ND X	OAD  G: SOCIAL S ACT?	YES	615 7	STATE DISAI BENEFITS?	BILITY YES	NO ,	15 338-02	MONTHLY EARNINGS  \$ XXXXXX  ANY OF THE PRECEDING SUBMIT A COPY OF THE	IG AWARD
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SECTION F ALLIED FEDERATION 'S STATEMENT					
EMPLOYEE'S FIRST NAME	LAST NAME ML				
ADDRESS, CITY	STATE ZIP				
PHONE NUMBER BIRTH DATE (MM/DD.	/YYYY) CLAIM NUMBER (IF AVAILABLE)				
DATE LOT MODIFE AMADDANCA	2000				
DATE LAST WORKED (MM/DD/YYYY)  DATE RETURNED TO WORK (MM/DD/Y	YYYY)  FULLTIME  RR Employee ID				
POLICY NUMBER(S)					
BKRC27817					
EMPLOYEE'S OCCUPATION	DESCRIPTION OF OCCUPATION'S PRIMARY DUTIES				
WORKERS' COMPENSATION CLAIM FILED FOR THIS DISABILITY?	PAID? X				
NAME					
xxxxxxxxxxxx					
ADDRESS					
XXXXXXXXXXXXX					
CITY	STATE ZIP				
XXXXXXXXXXXXX	XX XXXXX				
PHONE NUMBER  XXX XXX XXXX Work Schedule					
PHYSICAL JOB DEMANDS (HH = hours, MM = minutes)					
HHMM HH MM	нн мм нн мм				
SITTING PERDAY WALKING PERDAY C	ELIMBING STAIRS/LADDERS PER DAY DRIVING PERDAY				
LIFTING: LESS THAN 15LBS 15 TO 45LBS MORE THAN 45LBS	STOOPING/BENDING: NONE SELDOM FREQUENT				
TOTAL DISABILITY: BETWEEN WHAT DATES DID THE EMPLOYEE NOT PERFORM ANY JOB DUTIES?					
FROM (MM/DD/YYYY) THROUGH (MM/DD/YYYY)	FROM (MM/DD/YYYY) THROUGH (MM/DD/YYYY)				
DURING PARTIAL DISABILITY, DID/WILL EMPLOYEE RECEIVE 75% OR MORE OF HIS PR	e-disability income? Yes NO X IF NO, WHAT PERCENTAGE?				
DESCRIPTION OF DUTIES PERFORMED (IF ON PARTIAL DISABILITY)					
Not Applicable					
ALLIED FEDERATION CONTACT NAME CONTACT'S F					
	EFIT ADMINISTRATOR				
SIGNATURE	PHONE NUMBER  6 1 5 7 3 9 4 1 4 9 6 1 5 3 3 8 0 2 0 9				

SECTION G		ATTENDING PHYSICIAN	N'S STATEMENT	
PATIENT'S FIRST NAME		LAST NAME		NU. AGE
ADDRESS				
CITY			STATE	ZIP
	DIAGNOSIS (D	ESCRIBE COMPLICATIONS, IF ANY)		
NATURE AND ORIGIN OF:	SICKNESS			
	INJURY			
WHEN DID SYMPTOMS F (MM/DD/YYYY)	FIRST APPEAR OR ACCIDENT HAPP	EN? WHEN DID PATIENT FIRST CONSULT (MM/DD/YYYY)	YOU FOR THIS CONDITION?   F SICKNESS, (MM/DD/YYYY	WHEN WAS CONDITION FIRST DIAGNOSED?
INDICATE THE DATE DOCUMENTATION. (MM/	AND TYPE OF DIAGNOSTIC TEST	USED TO DIAGNOSE CURRENT CON	DITION. IF MORE TESTS WERE PERFO	RMED, PLEASE INCLUDE SUPPORTING
HAS PATIENT EVER HAD	SAME	"YES", STATE WHEN AND DESCRIBE.) (MM/	DD/YYYY)	
OR SIMILAR CONDITION				
HOW DID CONDITION OR	IIGINATE?	DES	CRIBE ANY OTHER DISEASE OR INFIRMITY	AFFECTING PRESENT CONDITION.
NATURE OF SURGICAL O	OR OBSTETRICAL PROCEDURE(S), IF	ANY. (DESCRIBE FULLY)		
DATE (MM/DD/YYYY)	PROCEDURE			OPEN OR CLOSED REDUCTION
	NAME OF			OPEN CLOSED
GIVE DATES OF TREATM	FACILITY  MENT AND NATURE OF TREATMENT O	THER THAN SURGICAL		
	(MM/DD/YYYY)	NATURE OF TREATMENT(S)		
		THE ATMENT (O)		
		NAME OF		
		FACILITY		
	E (MM/DD/YYYY)	NATURE OF		
ROOM (ER)		TREATMENT NAME OF		
		FACILITY		
URGENT DATE CARE FACILITY	E (MWDD/YYYY)	NATURE OF TREATMENT		
PACIEITY		NAME OF FACILITY		
		IENT BE CONTINUOUSLY TOTALLY	HOW LONG WAS OR WILL PATIENT BE	
	DISABLED (UNABLE TO WORK)? FROM (MM/DD/YYYY)	THROUGH (MM/DD/YYYY)	(ONLY ABLE TO WORK PART TIME OR P FROM (MM/DD/YYYY)	ERFORM PARTIAL JOB DUTIES)?  THROUGH (MM/DD/YYYY)
YES NO		THROUGH (MINUSE) THE T	TROM (MINUSE) TTTT)	THICOGIT (IMMIDDITTT)
PLEASE STATE RESTRIC	CTIONS PLACED ON PATIENT FOR AN	Y DISABILITY THAT HAS BEEN INDICATED.		
YES NO	(IF "YES", GIVE RETURN TO WORK	IS THERE A RETURN TO WORK DATE?	RETURN TO WORK DATE (MM/DD/YYY	(1)
	IVE NAME AND ADDRESS OF	•	ADMISSION DATE (MM/DD/YYYY)	DISCHARGE DATE (MM/DD/YYYY)
CONFINEMENT. HOSPIT	AL NAME			
ADDRESS				
ADDICEO				
CITY			STATE	ZIP
PHYSICIAN'S NAME		DEGREE	SIGNATURE	
	TEANAME		harri Amarona	Thereses
PHONE NUMBER	FAX NUM	DEK	DATE   MM/DD/YYYY)	STAMP
ADDRESS				4
CITY			STATE	ZIP
		T DE FURNIQUES IN THE STATE OF		
INDIVIDUAL PRACTITION		T BE FURNISHED UNDER AUTHORITY OF :  ALL OTHER	SECTION 6109 OF THE IRS CODE RS - EMPLOYER I.D. NO.	

CBRCE-0620 (ESIS)

Claim Department • P.O. Box 6803 • Scranton, PA 18505-6803 Telephone 1-833-542-2013 • Fax 1-312-351-7120 www.chubb.com/WorkplaceBenefitsClaims

#### FRAUD NOTIFICATIONS

If you are a resident of or if the policy was issued in one of the following states, we are required to provide you with the following Fraud Warning Notification:

**ALABAMA:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution, fines, or confinement in prison, or any combination thereof.

**ALASKA:** A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

**ARIZONA:** For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**ARKANSAS:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**CALIFORNIA:** For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**COLORADO:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**DELAWARE:** Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

**DISTRICT OF COLUMBIA:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits, if false information materially related to a claim was provided by the Applicant.

**FLORIDA:** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**IDAHO:** Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony.

**INDIANA:** A person who knowingly and with the intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

**KENTUCKY:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**LOUISIANA:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**MAINE:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the Company. Penalties may include imprisonment, fines or a denial of insurance benefits.

**MARYLAND:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

MINNESOTA: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**NEW HAMPSHIRE:** Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

**NEW JERSEY:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**NEW MEXICO**: ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

#### FRAUD NOTIFICATIONS CONTINUED

**OHIO:** Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**OKLAHOMA:** WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**PENNSYLVANIA:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**PUERTO RICO:** Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand (\$5,000) and not more than ten thousand (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances be present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

**RHODE ISLAND:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**TENNESSEE:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**TEXAS:** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**VIRGINIA:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**WASHINGTON:** It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

**WEST VIRGINIA:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**ALL OTHER STATES:** Any person who knowingly and with intent to defraud any insurance company or other persons, files a statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, subject to criminal prosecution and/or civil penalties.

**NEW YORK:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

#### REQUIRED SIGNATURE OF CLAIMANT

By making claim to these proceeds, I declare that all the answers recorded on this statement are true and complete to the best of my knowledge and belief. I have read the applicable fraud notification statement. I also understand the Company reserves the right to require or obtain further information, should it be deemed necessary.					
XCLAIMANT'S SIGNATURE	DATE	PLEASE PRINT NAME			
I signed on behalf of the claimant, as	attach a copy of the documen	(relationship). If you are the t granting authority.			

If your policy/certificate is paid with pre-tax dollars, benefits paid may be reported to the IRS. Contact your employer regarding reporting requirements.

You must sign and date this claim form on the signature line provided on this page. If you do not sign this claim form, we cannot accept your claim submission.

Claim Department • P.O. Box 6803 • Scranton, PA 18505-6803 Telephone 1-833-542-2013 • Fax 1-312-351-7120

www.chubb.com/WorkplaceBenefitsClaims

## CONSENT TO ELECTRONIC TRANSACTIONS, PAYMENTS AND SIGNATURE

#### 1. Consent to Electronic Transactions

By signing and dating this form, you acknowledge, agree and consent to the use by Combined Insurance Company of America, Combined Life Insurance Company of New York, and/or ACE Property & Casualty Insurance Company, each a Chubb Group Company ("Chubb"), of electronic transactions, electronic signatures, and to the receipt of the electronic version of certain documents and records, including but not limited to policy delivery, acknowledgements, notices (including, without limitation, privacy notices), forms, invoices, explanation of benefits, proof of loss, claims documentation, releases, authorizations to obtain medical records, affidavits, and disclosures, to the extent permitted by law. Electronic documents will be delivered online to your Combined Self-Service Account. You will be notified via email when delivered. This consent unless withdrawn applies to all transactions between you and Chubb.

You specifically acknowledge as part of your consent that certain documents delivered electronically will contain confidential information and information regarding your personal financial matters ("Personal Financial Information") and other personally identifiable information; and consent to the delivery of such confidential information, Personal Financial Information and personally identifiable information by electronic means. The consent that you grant shall remain in effect until withdrawn by you.

You specifically acknowledge as part of your consent that we will replace paper delivery of any particular document with electronic delivery at our sole discretion as electronic delivery of particular documents becomes available and are consenting to delivery of documents to you in the following manner: We may send you email transmitting such documents, whether as text in, attachments to, and/or hyperlinks from such emails. Such emails will be sent to the current email address we have on file for you. You are responsible for providing us with a valid email address to which you have regular access and you are responsible for immediately notifying us of any change of email address. Any change to your email address can be completed by calling the Customer Service Department.

You have the right to receive communications from Chubb in paper form. You may withdraw this consent at any time. To withdraw your consent, you may call our Customer Service Department at 1-833-542-2013, Monday through Friday between 7:30 am and 6:00 pm CST. Your withdrawal will not affect or change in any way the legal effectiveness, validity or enforceability of any documents that were delivered to you electronically before your withdrawal became effective.

To request a paper copy of any document that was originally provided to you electronically, at no charge, please call our Customer Service Department.

## 2. Consent to Electronic Payment

If you submit a payable claim, Chubb may offer you the option to receive your benefit payment electronically via bank transfer into a checking account, transfer into a PayPal account, or transfer to a debit card (as available). Chubb will not impose any fees on you for choosing to accept your payment electronically, but your financial institution may impose a fee or charge. By signing and dating this form, you are accepting this offer and consenting to accept benefit payments electronically. Consenting to accept payment electronically is voluntary. Your payments received through electronic transfer may be subject to attachment or garnishment if your account is subject to the same.

If any portion of your claim is payable, you will receive an email with a link to setup an account and provide the routing and account number for the bank or other account where you wish the funds be deposited. If you do not set up an account and provide the account information within three (3) calendar days, we will automatically issue the payment via a check mailed to the address on file.

Unclaimed funds are subject to the applicable laws concerning unclaimed property.

By signing and dating this form, you attest that you are the Principal Insured under the coverage for which your claim was submitted.

#### 3. Consent to Electronic Signature

You also agree that your electronic signature is the legal equivalent of your manual signature on the above listed documents. You further agree that your use of a key pad, mouse or other device to select an item, button, icon or similar act/action, or to otherwise agree, acknowledge, consent, opt-in, or certify to any of the above documents constitutes your signature, acceptance and agreement as if manually signed by you in writing. You agree that no certification authority or other third-party verification is necessary to validate such signature, and that the lack of such certification or third party verification will not in any way affect the enforceability of such signature or any such document. You represent that you will be bound by the terms of this consent. This consent for electronic delivery and signature is effective until withdrawn by you. Doing business electronically will not affect the validity, legal effect or enforceability of any of your transactions with Chubb.

Claim Department • P.O. Box 6803 • Scranton, PA 18505-6803 Telephone 1-833-542-2013 • Fax 1-312-351-7120

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You are responsible for ensuring that neither your software nor your Internet service provider inhibits or interferes with the notices and communications described herein. To ensure delivery of your policy, claim, and/or other documents, the following minimum hardware and system requirements are necessary to sign, print, retain and receive such documents.

Operating Systems	Windows® 7 or 8.1 or MAC
Browsers	Final release versions of Internet Explorer® 9.0 or above (Windows only); Firefox 34 or above (Windows and Mac); SafariTM 5.0 or above (Mac only); Google Chrome 39 or above; Apple iOS 7 or above; Android 4.4 and above
PDF Reader	Acrobat Reader® or similar software may be required to view and print PDF files
Screen Resolution	800 x 600 minimum
Enabled Security Settings	Allow per session cookies

By signing and dating this form, you are confirming that your computer or electronic device meets the system requirements necessary to print, store and receive claims documents electronically and that you may be able to access such documents for

future reference.		
Print Name		
riiikivame		
Signature	•	
E-mail Address		

If your claim is Approved and you would like to receive electronic payments, you must submit the e-Pay consent form along with your claim application.

Date

CHUBB'

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# **AUTHORIZATION TO OBTAIN AND DISCLOSE INFORMATION**

Name:		Doctor's Name:		
Address:		Hospital's Name:		
Birthdate:		Adm//	Disch//	
/ / This will authorize CHUBB to obtainformation to be obtained shall in consumer reporting agency, any oloss or condition being evaluated permitted by law, to disclose information to work.	clude information from any F ther insurance company, or I. I further authorize CHUB	Prescription Drug Database, all hathe "MIB" (Medical Information E B to rely on this authorization	nealth care providers, employer, Bureau), which is relevant to my for two years, or as otherwise	
The information to be disclosed ma	y include but is not limited to:			
History of Present Illness Operative Reports Daily Doctor's Notes X-Ray Reports	Consultant's Report Pathology Reports Past Medical History Blood/Toxicology	Discharge Summary Laboratory Results Previous Admissions		
The information is needed for the f	ollowing purpose(s): Evaluati	on and processing of my insuran	nce claim	
I understand that the information rand mental illness, HIV, alcohol/dr			oncerning treatment of physical	
I understand upon fulfillment of the without any express revocation. I so, I must present a written revocation law provides my insurer with the coverage.	understand and I have the r ation to CHUBB. I understan	ight to revoke this authorization d that revocation will not apply t	at any time, and in order to do to my insurance company when	
Federal and state laws protect the information carries with it the pote rules. Treatment, payment, enrollm	ntial for re-disclosure and the	e information may not be protec	ted by the federal confidentiality	
X(Signature of Cla	imant)	Date:	(Must be filled in)	
X				

A photocopy of this authorization may be treated in the same manner as an original.